

EBILL Customer

Bill of Supply for Electricity

Due Date(देय तिथि):

12-08-2021

Name : Mr. D.B. PARAKH

Billing Address : S/O SH B.S.PARAKH 45 U.G/F CHITRA VIHAR
BHATNAGAR C.H.B.S.COLONY DELHI 110092

Mobile / Tel. No. : 9899724283

Email ID : dev_ds@rocketmail.com

District / Division : Laxmi Nagar

Meter Reading Status : DL

Bill Month : JUL-21

Bill Date : 28-07-2021

Sanctioned Load	: 11.00 (kW)
Contract Demand	:
M D I	: 5.78 (kW)
Power Factor	: 0.991
Pole No.	: LNRPC600S1
Walking Sequence	: CTR010010A3AA
Cycle No.	: 0J
Tariff Category	: Domestic [Residential]

CA No.	:	150808705
Energyisation Date	:	26-06-2013
Meter Type	:	3PSK
Supply Type	:	LT
Bill No.	:	100246394793
Bill Basis	:	Actual
O.D. No.	:	Y/21/11246724961
CCTV Tagged	:	No
Street Light Tagged	:	No
Wi-Fi Tagged	:	No

**Customer Care Centre No. (ग्राहक सेवा केन्द्र का नंबर) 011-39999808
19122**

Meter No. (मीटर सं.)	Unit (यूनिट)	Billed Consumption (Current)		Billed Consumption (Previous)		Multiplication Factor (गुणांक)	Current Consumption(वर्तमान खपत)	
		Date of Meter Reading (मीटर रीडिंग की तिथि)	Reading (रीडिंग)	Date of Meter Reading (मीटर रीडिंग की तिथि)	Reading (रीडिंग)		Days (दिन)	Unit (यूनिट)
17074015	KWH	24-07-2021	76248.00	24-03-2021	73427.00	1.00	122	2821.00
17074015	KW	24-07-2021	5.78	24-03-2021		1.00		5.78
17074015	KVAH	24-07-2021	76987.00	24-03-2021	74139.00	1.00	122	2848.00
17074015	KVA	24-07-2021	5.82	24-03-2021		1.00		5.82

Billing Details (बिल का विवरण)

Current Period Charges (वर्तमान अवधि का शुल्क) (25-03-2021 to 24-07-2021)

Fixed Charge="A" ₹ (स्थायी शुल्क)	Consumption Measured During (खपत अवधि माप)	Energy Units Consumed / Billed (खपत / बिल में शामिल विद्युत यूनिट)	Slabwise Energy Charge (स्लेब आधारित विद्युत शुल्क)		Slab-wise Power Purchase Adjustment Charge (स्लेब आधारित विद्युत क्रय समायोजन शुल्क)		Time of Day (TOD) Charge टैडम ऑफ डे (टैकोडी) शुल्क		Surcharge @ 8% on (Energy Charge + Fixed Charge - Rebate) = "E" ₹ (विद्युत शुल्क + स्थायी शुल्क - कूट, पर 8% वसुलाह)	Electricity Tax @ 5% on Energy charges and the Energy charge Component of PPAC, RA Surcharge, TOD Surcharge / Rebate = "H" ₹ (विद्युत कर @5% ऊर्जा शुल्क और पीपीएससी, आरए सरचाज, टैकोडी वसुलाह/कूट का ऊर्जा प्रभाव घटक)	Total Amount (J = A+B+C+D+E+ F+G+H+I) ₹ (कुल राशि)
Units Rate ₹ (यूनिट दर)	Amount = "B" ₹ (राशि)	PPAC % on B (B पर पीपीएससी प्रतिशत)	PPAC Amount = "C" ₹ (पीपीएससी राशि)	TOD % on "B" (B पर टैकोडी प्रतिशत)	TOD Surcharge/ Rebate Amount = "D" ₹ (टैकोडी अवधिभार/कूट राशि)						
1144.94 1.04 Mth(s)	800.00	3.00	2400.00	13.03	312.61			1206.52		843.30	19854.54
PPAC on Fixed Charge = "G" ₹	800.00	4.50	3600.00	13.02	468.63			Pension Surcharge @ 5% on (Energy Charges + Fixed Charge - Rebate) = "F" ₹			
1221.00	6.50	7936.50	13.02	1033.39			754.08				
154.57								TCS Amount ₹ "I"			
CCTV Units								Base Amt. Surcharge			
0.00								CCTV Bill Amount			
Street Light Units								0.00			
								Street Light Points (W)			
Wi-Fi Units								10W 20W 40W			
	Total Units = 2821	Total (B)=	13936.50	Total (C)=	1814.63	Total (D)=					

Past Dues / Refunds / Subsidy (पिछला बकाया / वापसी / सब्सिडी)

Arrears / Refunds (बकाया / वापसी)		Late Payment Surcharge (LPSC)	Other Charges, if any*	Total Charges Payable	Rebate / Subsidy*	Net Amount Payable
Amount (राशि)	Period to which it relates (जिस अवधि से संबद्ध है)	(देरी से भुगतान पर अधिभार)	(अन्य शुल्क, यदि हो तो)	(कुल देय शुल्क)	(छूट / सब्सिडी)	(कुल देय राशि)
(9910.54)	Since JUN-21	129.28		10073.28		10073.28

Amount not immediately payable, if any. (राशि जो तुरंत देय नहीं है, यदि हो तो)		BG Security Deposit	₹
₹		BG Expiry Date	
Service line cum Development Charges paid (भुगतान किया गया सर्विसलाइन एवं डेवलपमेंट शुल्क)	₹ 11000.00	Cash Security Deposit	₹ 6600.00
Interest accrued for FY <u>2020-21</u> , already adjusted in bill No. 100635601834 (generated for the period <u>25-03-2021</u> to <u>22-04-2021</u>)			₹ (511.50)
Interest for FY <u>2021-22</u> will be adjusted in your first bill to be generated in FY <u>2022-23</u>			

Bill Amount Payable
(बिल देय राशि)

₹ 10070.00

Due Date of Payment
(भुगतान देय तिथि) 12-08-2021

If payment is made after the due date, LPSC for the delay, shall be charged in the next bill.
(नियत तिथि के बाद भुगतान करने पर इस विलंब हेतु अगले बिल में एलपीएससी जोड़ दिया जाएगा.)

Last payment ₹ 22710.00 received on 03-06-2021. Payment accounted upto 25-07-2021.
The connection shall be liable for disconnection on non-payment of all dues (including arrears of previous bill(s) by due date, after notice as per Section 56(1) of the Electricity Act, 2003.

**“LET’S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW
(अच्छे भविष्य के लिए विद्युत वाहन की तरफ बदलाव करें)”**

IMPORTANT MESSAGE (महत्वपूर्ण सूचना)

GoNCTD vide Order No. F.11(111)/2012/Power/Vol-III/1417-1427 dated 20.04.2020 has extended subsidy to domestic consumers w.e.f. 01.04.2020 of entire bill amount upto 200 Units/month. Slab 201-400 Units/month will get subsidy upto Rs.800/month. No subsidy for consumption above 400 Units/month. Power Purchase Adjustment Charge (PPAC) @ 13.50% has been levied on energy & fixed charge w.e.f. 15.05.2021. CCTV Bill amount include Energy,RA,PPAC,PTC and Electricity Tax on CCTV consumption. In case any variation in SLD charges noted, consumer may visit divisional office for requisite correction. Pension Surcharge @ 5.00% has been levied on energy & fixed charge w.e.f. 01.09.2020. The amount of Security Deposit against your connection is mentioned herewith under the heading "Security Deposit with DISCOM". Please check this amount and report any discrepancy by furnishing documentary proof in that regard available with you, at the customer care centre of respective divisional office. Anyone t

(This bill is computer generated, hence does not require any signature.)

BSES

Payment slip

- **Make your cheque/DD payable to BYPL CA No. 150808705**
- Cheque should not be post dated.
- Write your telephone number on backside of the cheque.



BSES Yamuna Power Limited

- Cheque should be account payee and payable at Delhi.
- Do not staple, only clip the cheque to payment slip.



Bill amount payable : ₹ 10070.00
Cheque/DD No.:

Bill month: JUL-21.....
Date:

0100Y1508087050000010070003031081300000000000

**Keep your CA No. ready with you while calling BSES Helpline
(बीएसईएस की हेल्पलाइन पे कॉल करते वक्त अपना सीए नम्बर साथ में रखें)**

MLCC 133\598

MLCC 133\598



Tariff structure

Revised Energy Charges Applicable From 01 September, 2020

		Energy Charge									Energy Charge	
		Fixed/Demand Charge		Energy Charge							Fixed/Demand Charge	Energy Charge
Categories	Description	Load(kW)	(₹/month)	0 - 200 Units	201 - 400 Units	401-800 Units	801-1200 Units	Above 1200 Units	Categories	Description	(₹/month)	
Domestic	Individual connections:	Upto 2kW	20/kW/mth	₹ 3.00	₹ 4.50	₹ 6.50	₹ 7.00	₹ 8.00	Agriculture	Agriculture	125/kW/mth	₹ 1.50/kWh
	Domestic Light / Mixed Domestic Power, Farm House upto 21kW	>2kW to 5kW	50/kW/mth						Mushroom	Mushroom Cultivation upto 100 kW	200/kW/mth	₹ 3.50/kWh
		>5kW to 15kW	100/kW/mth						Public Utility	Delhi Jal Board, DMRC, Public Lighting etc.	250/kVA/mth	₹ 6.25/kVAh
		>15kW to 25kW	200/kW/mth						Delhi International Airport Limited (DIAL)	250/kVA/mth	₹ 7.75/kVAh	
		>25kW	250/kW/mth						Advertisements and Hoardings	250/kVA/mth	₹ 8.50/kVAh	
Non-Domestic	Single point supply at 11kV for GHS - Domestic Lighting / Fan and Power	150/kW/mth		₹ 4.50/kWh					Charging Stations for E-Rickshaw/ E-Vehicle on Single Point Delivery			
	Shopkeepers	Upto 3kVA	250 kVA/mth	₹ 6.00/kVAh						LT	₹ 4.50/kWh	
	Other Non-Domestic	>3kVA		₹ 8.50/kVAh						HT	₹ 4.00/kVAh	
Industrial	Industrial	250/kVA/mth		₹ 7.75/kVAh								

Schedule of Time of Day (TOD) Tariff

Month	Peak hours	Surcharge on Energy Charges	Off-Peak hours	Rebate on Energy Charges
May-September	1400-1700 hrs and 2200-0100 hrs	20%	0400-1000 hrs	20%

For other than peak & off-peak hours normal energy charges are applicable. Mandatory for >10kW / 11kVA other than Domestic. Optional for 3 Phase Domestic Consumers.

Consumption History (खपत का विवरण) :

Period	No. of Days	Units (kwh/kvahr)	Total Bill Payable	Bill Basis
From To				
23-02-2021 24-03-2021	30	454	8940.00	Actual
26-01-2021 22-02-2021	28	618	5220.00	Actual
23-12-2020 25-01-2021	34	861	11250.00	Actual
26-11-2020 22-12-2020	27	479	4000.00	Actual
24-10-2020 25-11-2020	33	607	5020.00	Actual
23-09-2020 23-10-2020	31	1051	26390.00	Actual

Paying your electricity bill (Bill payment Information)

Payment Options

- You can pay your bill by cash/ cheque/DD Pay Order up to ₹ 4000/- and for amount more than ₹ 4000/- by cheque/DD/ Pay Order.
- Drop your cheque in our drop boxes at various shopping complexes, RWA offices or Counters/Kiosks. The list of drop boxes is available on the website.

Points to remember while paying your bill

- Please pay your electricity bill only on obtaining computer generated bill.
- Do not make payment to unauthorized agencies/touts.
- In case your cheque is returned unpaid / dishonored by bank, cheque return charges (presently Rs 200/-) will be imposed and action will be taken under Section 138 of the Negotiable Instruments Act 1881.
- In case a consumer's cheque is dishonoured for the second time within the next three months; DERC directive 6.21 stipulates that the future payments are to be received only by DD up to a period of next six months.

Consumer Grievance Redressal Mechanism / शिकायत का पंजीकरण एवं वर्तमान स्थिति

For any query/ complaint, you may contact us using any of the following touch points / आप किसी भी निवेदन / पूछताछ / शिकायत के लिए नीचे दिए गए विकल्पों में से किसी का चयन करके हमसे सम्पर्क कर सकते हैं -

- 24 Hrs Call Center / सम्पर्क केन्द्र No. 011-39999808
- Customer Care Centres / ग्राहक सेवा केन्द्र (Mon-Fri: 09:30 AM to 05:30 PM & Sat - 09:30 AM to 01:00 PM)
- Online through Complaint section on BSES Web site www.bsesdelhi.com or e-mail at bypl.customercare@relianceada.com or BSES Mobi App
- To report Harassment, Unethical Practice or corruption related complaints, e-mail at / उत्पीड़न अनैतिक व्यवहार और भ्रष्टाचार शिकायत के लिए 8010930719 पर सम्पर्क कर सकते हैं or write to bypl.vigilance@relianceada.com
- To report theft WhatsApp / चोरी सम्बन्धी सूचना के लिए वॉट्सएप @ 8588892156

Complaint Management: Three Tier Grievance Redressal Structure

TIER-I (BYPL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the Customer Care Center and meet the following officials with complete details

Level 1 - Customer Care Officer (CCO) / ग्राहक सम्पर्क अधिकारी

Level 2 - Business Manager (BM) / शाखा प्रबंधक

Level 3 - Circle Head (with prior appointment through Customer Care Officer/ Business Manager) / सर्किल प्रबंधक (ग्राहक सम्पर्क अधिकारी के माध्यम से पूर्व अनुमति प्राप्त करें)

If still not satisfied with the resolution, you may write at (यदि फिर भी आप अपने किसी भी निवेदन / शिकायत के समाधान से संतुष्ट नहीं हैं तो आप लिख सकते हैं)

Level 4 - Head, Customer Services / मुख्य अधिकारी (ग्राहक उपभोक्ता)

Head, Customer Care, BSES Yamuna Power Limited, Corporate Annexe Building, CBD-3, Karkardooma, Delhi-110032

TIER-II (Independent Forum - CGRF)

If you are still not satisfied with the resolution/ response provided by BYPL, you may approach **Consumer Grievance Redressal Forum (CGRF)**, Sub-Station Building, Adj to BYPL Head Office, Near Karkardooma Courts, Karkardooma, Delhi - 110032. Tel: 8010939760, E-Mail: cgrfbypl@hotmail.com

Note : CGRF shall not entertain a complaint if it pertains to the subject matter for which proceedings are pending before any court. Further, CGRF does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall u/s 126, 127, 135 to 140, 143, 152 & 161 of Electricity Act, 2003.

TIER-III (Independent Forum - Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filed with the **Electricity Ombudsman**, B-53, Pashchimi Marg, Opp. Tagore International School, Vasant Vihar, New Delhi - 110057. Tel: 011-26144979, E-Mail: elect_ombudsman@yahoo.com

Pay your electricity bills conveniently by any of the following options:

Disclaimer- This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises.

अस्वीकरण: यह बिजली का बिल उपभोक्ता के निवास / कार्यालय पर बिजली की आपूर्ति के लिए है, और इसे उस स्थान पर उपभोक्ता के अधिकार या स्वामित्व समान न समझा जाए।

GoNCTD vide Order No. F.11(111)/2012/Power/Vol-II/2098 dated 07.08.2019 has extended subsidy to domestic consumers w.e.f. 01.08.2019 of entire bill amount upto 200 Units/month. Slab 201-400 Units/month will get subsidy upto ₹ 800/month. No subsidy for consumption above 400 Units/month.

दिल्ली सरकार की आदेश संख्या F.11(111)/2012/Power/Vol-II/2098 दिनांक 07/08/2019 के अनुसार घरेलू उपभोक्ताओं के लिए सब्सिडी बढ़ा दी है w.e.f. 01/08/2019 से 200 यूनिट / माह तक के संपूर्ण बिल राशि, रस्तेब 201-400 यूनिट्स / माह पर ₹ 800 सब्सिडी मिलेगी। 400 यूनिट प्रति माह से ऊपर खपत के लिए कोई सब्सिडी नहीं है।

आपका बिल भुगतान

बिल भुगतान सूचना

भुगतान विकल्प

- आप 4000 रुपये तक के अपने बिल का भुगतान नकद / चेक / डीडी / पे ऑर्डर के माध्यम से कर सकते हैं। 4000 रुपये से अधिक की रकम का भुगतान चेक / डीडी / पे ऑर्डर के माध्यम से करना होगा।
- विभिन्न शॉपिंग कॉम्प्लेक्स, आरडब्ल्यू ऑफिस और विभिन्न कार्टर्स / किरॉस्क पर लगे हमारे ड्रॉप बॉक्स में आप अपना चेक डालें। ड्रॉप बॉक्स की लिस्ट हमारी वेबसाइट पर उपलब्ध है।

बिल भुगतान करते समय ये बातें याद रखें

- क्यूटीक बिल पाने के बाद ही अपने बिजली बिल का भुगतान करें।
- अनाधिकृत एजेंसियों / दलालों को भुगतान न करें।
- अगर आपका चेक बैंक द्वारा बरीर भुगतान के / अस्वीकृत होकर वापस आ जाता है, तो चेक वापसी शुल्क (मौजूदा 200/- रुपये) वसूला जाएगा और निगोशिएबल इंस्ट्रुमेंट्स एक्ट 1881 की धारा 138 के तहत कार्यवाही की जाएगी।
- अगर उपभोक्ता का चेक 3 महीने की अवधि के भीतर दोबारा अस्वीकृत हो जाता है तो डीईओएस की निर्देश 6.21 अनुबंधित करता है कि अगर 6 महीने की अवधि के लिए डिमांड ड्राफ्ट के जरिए ही भुगतान करना होगा।

Contact details:

संपर्क संबंधी विवरण:

Billing Queries : 011 39999808 19122

Nearest Customer care & payment centre

EAST GURU ANGAD NAGAR NEAR RADHU PALACE, LAXMI NAGAR NEW DELHI 110092 (Tel No: 41249251)

Business Manager : KUMAR BRAJESH RANJAN (41249256)
Commercial Officer : PRASHANT TIKADAR (41249024)
Vigilance Helpline Number : 8010930719

BSES

Stay Safe: Go Digital!

In the wake of COVID-19, stay safe by practising 'social distancing' & avoiding crowded places. You can avail a host of BSES services through our smart digital platforms, including Website, Mobile App, Chat-Bot, WhatsApp, SMS & Call Center. #GoDigital

For details log on to our website www.bsesdelhi.com. Alternatively, you can visit our Customer Care Center or simply call at 39999808

Regd. Office: BSES Yamuna Power Limited (A joint venture of Reliance Infrastructure Ltd. and Govt. of NCT of Delhi) Shakti Kiran Building, Karkardooma, Delhi 110032
CIN No. : U40109DL2001PLC111525, GSTIN.: 07AABCC8569N1Z0, Tel. No. : 011 39999808, Fax No. : 011 30813598, Website : www.bsesdelhi.com

