

Actual(KVAH)

Amount (₹)

2500.00

9436.70

-170.34

218.75 825.71

338.60 1307.91

200.00 754.94

175.00

660.57

616.26

16864.10

# Bill of Supply for Electricity

**Power Factor** 

Zone

MRU No.

Name: . MAHASATI MOHAN DEVI JAIN SHIKSHAN

SAMITICare Of Mr. SUDERSHAN JAIN

Billing Address: PLOT NO 2 GROUND FLOOR EXTN. SEC 14 ROHINI EXTN LANDMARK OPPT METRO

PILLAR NO 380 DELHI

Supply Address: PLOT NO 2 GROUND FLOOR EXTN. SEC-14 ROHINI EXTN CITY DELHI LANDMARK OPPT

METRO PILLAR NO 380

Mobile/Tel No. 9871284793

E-mail BHAGWANMAHAVIRHOSPITAL16@GMAIL.COM

### **DUPLICATE BILL 08.01.23**

Sanctioned Load (KW/KVA) 10.00/10.00 60029856139 CA No. **Contract Demand Energisation Date** 22/07/2022

**Security Deposit** 

**Bill Basis** 

0.98 **SLD Charges** 0.00 **ROHINI Connection Type** LONG TERM TEMP

**District** Rohini **Tariff Category NDLT** 

RH09A001

**Walking Sequence** 000230/0001/009 **Bill Remark** Bill On Reading Pole/Pillar No. 571-22/32/10 **Bill Date** 06/01/2023 Bill No. 10309026404

Current Demand Details / वर्तमान शुल्क का विवरण

Amount(Rs.)

9436.70

9436.70

Power Purchase Cost Adj. Charge (PPAC)

Type

Month: 1.0000

Bill Period 02/12/2022 to 01/01/2023

Days: 31

Total

Surcharge

**Additional Rebate** 

PPAC On Fixed Charges

On Fixed Charge @8%

On Fixed Charge

On Energy charge

# On Energy Charges @8% **Pension Trust Surcharge** 

Electricity Tax @5% (on #)

# PPAC On Energy Charges

Differential PPAC On Fixed Charges # Differential PPAC On Energy Charges

**Fixed Charges** 

# Energy Charges Units Rate(Rs.)

10.00\*250.00\*1.0000=2500.00.

854 X 11.05

	Current Meter Detail		Removed Meter Detail		Due Date		
Unit	Current Reading (A)	Previous Reading (B)	Removal Reading (C)	Previous Reading (D)			23-JAN-2023
	No.11041120,MF= 1.00				Units Consumed		(Immediate for Arrears)
	Status(Visual Inspe	ction):OK,SMART			[(A-B) x MF] + [(C-D) x MF]		Total Amount Payable
	01/01/2023	01/12/2022				<b>海岸至沙漠</b>	Rs. 16870.00
KWH	42812	41973			839	And the second of the second o	<b>Ks. 10070.00</b>
MDI KW	3.33	0.88			3.33		
KVAH	63190	62336			854	E-181. IEID 1-4E-1	
MDI KVA	3.39	0.88			3.39		
Peak	17111	16899			212		
Normal	35000	34577			423		
OffPeak	11079	10860			219		

#### Important Message

For any help related to Online registration of New Connection request, please contact @ 24\*7 helpline number-19124 or What's App No-7303482071 or Live Chat with our Executives at www.tatapower-ddl.com

Make your cheque/DD payable to Tata Power Delhi Distribution Limited CA No. 60029856139. Please mention full name and phone number of drawer while making payment through cheque. Cheque should be A/c payee, payable at Delhi and not

Net amount in this statement issued as per the Regulation 38(10) of DERC (Supply Code and Performance Standards) Regulations, 2017 is payable for your pre-payment connection. Disclaimer – Pre-payment Statement is subject to

Nearest Payment Centres (1) TPDDL Payment Centre, Near Shakti Apartment, Rohini Sec-9, Delhi

Consumption History							
Billing Period	Days	Units	Bill Basis	Current Demand		Provisional Bill Refund	Total Amount Payable
03/11/22 to 01/12/22	29	481	Actual	10607.28	0.00	0.00	10610.00
02/10/22 to 02/11/22	32	593	Actual	12558.70	0.00	0.00	12560.00
02/09/22 to 01/10/22	30	1141	Actual	21430.51	0.00	0.00	21430.00
02/08/22 to 01/09/22	31	1248	Actual	23203.04	0.00	0.00	23200.00
22/07/22 to 01/08/22	11	359	Actual	6881.44	0.00	0.00	5880.00

Payment History							
DEC-22	NOV-22	OCT-22	SEP-22	AUG-22			
10610.00	10610.00 12560.00 21430.00 23200.00 5880.00						

Other Arrears not incl. in	"Total Amount Payable"

On a/c of Theft of Electricity NTA/Disputed



Your Electricity Bill Summary/बिल सारांश

**Net Current** Demand 16864 10

Subsidy

Arrears (included in Total Amount Payable)				
Energy	Non-Energy			
0.97	0			

Provisional Bill Refund

Adjustments

Net Current Demand

Total Amount Payable 16865 07

when the meter reader visited

No Worries! Send us your reading along with photographs using Self-reading link in TPDDL Connect App or on WhatsApp.







"LET'S MOVE TO ELECTRIC VEHICLES FOR BETTER TOMORROW अब्दे मक्षिय के लिए विश्वत वाहन की तरफ बदलाय करें"

#### Tariff applicable w.e.f. 01-October-2021 as per DERC (for detail please visit www.derc.gov.in)

	Category	Fixed Charges per month	Units per Month	Energy Charges
	Upto 2 kW	₹ 20/kW	0-200 units	₹ 3.00/kWh
	>2 kW and ≤5 kW	₹ 50/kW	201-400 units	₹ 4.50/kWh
Domestic	>5 kW and ≤15 kW	₹ 100/kW	401-800 units	₹ 6.50/kWh
	>15 kW and ≤25 kW	₹ 200/kW	801-1200 units	₹ 7.00/kWh
	>25 kW	₹ 250/kW	above 1200 units	₹ 8.00/kWh
Single Points Deli	very Supply at 11kV for GHS	₹ 150/kW	₹ 4.50/kWh	
Non-Domestic	upto 3kVA	₹ 250/kVA	₹ 6.00/kVAh	
Non-Domestic	above 3kVA	₹ 250/kVA	₹ 8.50/kVAh	
	Industrial		₹ 7.75/kVAh	
	Agriculture	₹ 125/kW	₹ 1.50/kWh	
P	ublic Utilities	₹ 250/kVA	₹ 6.25/kVAh	
Advertisement & Hoardings		₹ 250/kVA	₹ 8.50/kVAh	
Charging Station for E-Rickshaw/E-Vehicle on single point delivery			For F. Richardson JE Mahisto and design delicated and the state of the	
Charging stati	on for e-nickshaw/e-venicle on sir	igie politicaenvery	HT	4.00/kVAh

# Detail of Power Purchase Cost Adjustment Charge Rates

Period	Rate	Period	Rate	Period	Rate
17.08.20 to 16.11.20	1.92% (Prav.)	17.02.21 to 16.05.21	7.51% (Prov.)	26.01.22 to 25.04.22	6.76% (Prov)
17.11.20 to 16.02.21	1.11% (Prov.)	26.07.21 to 25.10.21	1.14% (Prov)	01.04.21 to 30.09.22	8.50% (Diff.)
19.08.20 to 31.03.21	7.14% (Diff.)	26.10.21 to 25.01.22	1.64% (Prov)	26.04.22 to 25.07.22	8.52% (Prov)

## Complaint Management : Three Tier Grievance Redressal Structure/ शिकायत प्रबंधन

#### Complaint Registration and Status Update/शिकायत का पंजीकरण एवं वर्तमान रिथिति

You may contact us through any of the following touch points/आप किसी भी निवेदन/पूछलाछ/शिकारका के जिल् नीचे दिल गल विकल्पों में से जिल्ही का चयन करके किसी का चयन करके हमसे सम्पर्क कर सकते हैं।

- a. Sampark Kendra/सम्पर्ध केन्द्र (19124)
- b. District Customer Care Centres/जिला जपनोक्ता सेवा केन्द्र (9:30 AM to 5:30 PM-Mon-Fri/सोम-गुरू 9:30 AM to 1:00 PM-Sat/शिन)
- c. Online through Complaint section on Tata power-DDL Website www.tatapower-ddl.com or e-mail at customercare@tatapower-ddl.com
- d. To report Harassment, unethical Practice or Theft/चरपीइन अमेरिक व्यवहार, विजली की चोरी की सूबना व क्षिकायत के लिए 19124 पर संपर्क कर स्वको है or write to us at vigilance@tatapower-ddl.com

#### Complaint Management: Three Tier Grievance Redressal Structure

#### Tier-I (Tata Power-DDL Complaint Escalation & Redressal Structure)

If not satisfied with the resolution received, you may visit the District Customer Care Centre and meet the following officials with complete details/यदि आप अपने किशी भी नियंदन / जिकायत को गांवा में हुए कार्यवाही से संतुष्ट नहीं हैं तो आप जिला उपनोक्ता रोजा केन्द्र जाकर नीचे दिए गए अधिकारियों से संपर्क कर सकते हैं

Level 1 - Customer Relations Executive(CRE)/जनभोवता संसर्क अधिकारी

Level 2 - Cutomer Service Manager/CSM]/District Manager/जनभेज्ञा चेवा प्रकंपक/जिला प्रकंपक अधिकारी/(on any working day/किसी भी कर्स दिवस पर)

Level 3 - Circle Head (with prior appointment through Customer Service Manager)/सर्शित प्रमुख (उपमोक्ता सेवा प्रसंघक के माध्यम से पूर्व अनुमति प्रान्त करें।

Level 4 - Head-(Customer Services)/समूह प्रमुख (उपनीक्ता शेता)

Customer Complaint Analysis Group(CCAG), उपमोक्ता शिकायत विश्लेषण समूह

TATA Power Delhi Distribution Limited, CENCARE Building, Opposite C-2, Lawrence Road, Keshav Puram, Delhi-110035. Email: ccag@tatapower-ddl.com

### TIER-II (Independent Forum-CGRF)

If customer is still not satisfied with the resolution/response, after exhausting all complaint handling, escalation and redressal mechanism at TPDDL, in respect of grievances like new connection, Billing, Metering, Power Outage, Load Shedding, Load Enhancement/Reduction, Disconnection, Reconnection of Power Supply, Name Change, Street Lights, Transfer of Connection, then customer may approach

Consumer Grievance Redressal Forum(CGRF), Sub-Station Building, Police Colony, Model Town-11, Delhi - 110009, Tel: 011-27463809, Email: cgredressal.forum@tatapower-ddl.com

Note: Forum shall not entertain a complaint if it pertain to the subject matter for which proceeding are pending before any court. Further, forum does not have jurisdiction to adjudicate on matters related to assessment in relation to unauthorized use of electricity, Appeal against the assessment, Theft of Electricity, Power to adjudicate, Compounding of offences, Notice of accidents and inquiries etc. which fall U/s 126,127,135,139,143,152 & 161 of Indian Electricity Act, 2003

#### TIER-III (Independent Forum-Electricity Ombudsman)

If not satisfied with CGRF order, an appeal against CGRF orders may be filled with the electricity Ombudsman, B-53. Pashchimi Marg, Opp, Tagore International School, Vasant Vihar, New Delhi-110057.

Email: elect\_ombudsman@yahoo.com

#### TOD tariff shall be applicable on all consumers(other than Domestic) whose sanctioned load/MDI(whichever is higher) is 10kW/11kVA and ab

Months	TOD hours		Surcharge	Rebate
May	Dook House	14:00 to 17:00 hrs	20%	
to	Peak Hours	22:00 to 01:00 hrs	20%	
Sept	Off Peak Hours	04:00 to 10:00 hrs		20%

- Surcharge @ 8% is applicable on fixed & Energy Charges w.e.f. 01-Jul-2012.
- Pension Trust Surcharge @7% on Fixed & Energy Charges is applicable
- Rebate of 3%, 4% & 5% on the Energy Charges for supply at 11kV, 33/66kV and 220 kV shall be applicable.
- For prepaid consumers, the additional rebate of 1% shall be applicable on the basic Energy Charges, Fixed Charges and all other charges on the tariff applicable.
- For all categories other than Domestic, Fixed/Demand Charges are to be levied based on billing demand per kW/kVA. Where the Maximum Demand (MD), as defined in DERC (Supply Code and performance Standards) Regulations, 2017 reading exceeds sanctioned load/contract demand, a surcharge of 30% shall be levied on the fixed charges corresponding to excess load in kW/kVA for such billing cycle only. Wherever, sanctioned load/contract demand is in kW/HP, the kVA shall be calculated on basis of actual power factor of the consumer, for the relevant billing cycle and incase on non-availability of actual Power Factor, the Power Factor shall be consider as utility for sanctioned load/contract demand up to 10kW/11kVA

#### As per GoNCTD order no. F.6/24/Power/2021/2447-59 dated 23-Jun-2021 for FY 2021-2022

- 1. Subsidy to domestic consumer will be applicable as below
  - (i) Subsidy will be provided equivalent to the entire current month bill charges utilizing tion upto 200 units per month.
- (ii) Subsidy will be provided upto Rs. 800 per month utilizing consumption between 201-400 units per month. This category of consumer will not get subsidy at (i) above. No subsidy to be given in case the consumption is above 400 units.
- 2. Subsidy to Agriculture consumer will be applicable on existing tariff as Rs. 105/kW/month o charges.
- 3. Disclaimer: "This electricity bill is only for electricity supply to the premises occupied by the consumer and should not be construed as having bearing on the rights or titles over the premises" [विकस्कोम : यह कियाती मिस तपमांकता प्रात करावी कियाती कर पहित्र क्षेत्र के लिए केवल कियाती सरलाई से सबवित है एवं यह कियाती कर कियाती कियाती कर किया कियाती कियाती
- 4. Please ensure "No Dues Certificate on the premise" is obtained from Tata Power DDL against the propertyprior to Sale/Purchase to avoid any inconvenience in future. (मिल्य में होने चाली निसी में से मध्यन हेंचु, संभी। खनीच / किसी से कूर्व, टाटा पानर-क्रांकीएल से "संबंदी घर देव चुक्का प्रमण-पत्र" अवस्था प्राय करें
- Notice: In event of all dues (incl. previous bill/s arrear) non-payment by due date, connection shall be disconnected after expiry of 15 days notice period as per sec 56(1) of EA, 2003. (मेरिया विद्या अभिनियम 2000, खाउ 54,1) के अर्जामा नेटिसा देने के 15 दिनों से बाद देश राष्ट्रि (पिछले विलो के कारणा सहित) का भूगतान ना किए जाने पर कानेकान की आपूर्ति बंद करने के लिए बाध्य होंदे।)

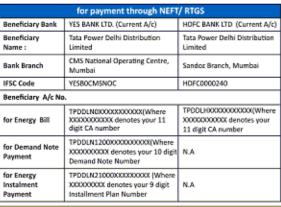
#### General Information / सामान्य सूचना

- बिल राष्टि Rs. 4000/- से अधिक होने पर नगतान Cheque/Demand Draft/Online modes द्वारा करें।
- Debit/Credit card द्वारा Rs. 5000/- से अधिक बिल राशि के सुगतान पर Processing changes उपमोक्ता द्वारा देव होगी।
- As per DERC tariff order the payment of monthly electricity bill of all categories of consumers except Domestic, Agriculture & Mushroom Cultivation exceeding Rs. 20,000/- shall necessarily be paid digitally i.e. NEFT, RTGS, IMPS, Credit Card, Debit Card, Wallets, etc. w.e.f. 1st April 2022.
- Cheque Bounce होने पर Negotiable Instruments Act, 1881 की आव 138 के उदय वरनूनी कार्यवाही की जा सकती है। विवादी वर्नभाग करा जा सकता है एवन Cheque वापनी शुरू 200/- व्याता वार्यण।
  वो वितिंग कक से अधिक विवादी प्रयोग नहीं करने वहें दिखी में सम्बर्ध केन्द्र या संबंधित जिला वर्षणीच्या सेवा केन्द्र को सूचित करें।
- एक वर्ष में भीतर दो श्रेक बार्टन होने पर उपयोक्ता अंतिम श्रेक बार्टन से अगले **६** विलिंग मक्र में लिए नमद और ग्रेक से बिल का श्रुपतान नहीं मर सकता है।
- पुरावार पह पर राज्य के कि स्टार्टिस के अपना प्रतिदित के अधार पर **18%** इतिकों की दर से होंगी। कृष्य किसी में कार्यक्ष जान करने पर कार्य करों करों प्रत्येक टाटा पायर-जीबीएल कर्मधारी के पहचान पत्र की जांव जयस्य करें। इससे लिए आप सम्पर्क केन्द्र या मोबाईल एव पर वैक कर सकते हैं।
- 9. In event of non-receipt of bills, a copy of the bill can be downloaded from Website or Mobile App.
- As per the DERC Guidelines, Reference Regulation Number of Supply Code Regulation 26, special Meter Reading Charges, for LT Connection: INR 50/- only and for HT Connection: INR 200/- only

Payment Options					
Payment Channels	Mode of Payment	Timings			
Online Payment at www.tatapower-ddl.com	Net Banking / Credit / Debit Card				
Digital Online payments	BBPS (Bharat Bill Pay ) - QR code on bill	24 Hours			
Mobile Wallets / Apps.	Amazon, Paytm, Mobikwik, Freecharge, Airtel Money, etc.				
HDFC Bank / Yes Bank*	NEFT / RTGS/ IMPS				
Designated Yes Bank Branches	Cash up to Rs.50000/-	As per Bank Timing			
Tata Power -DDL Collection Centres	Cash (cash up to Rs.4000/-) / Cheque / DD / Cards	9:00 AM - 4:00 PM			

<sup>\*</sup>For More Details visit our website - www.tatapower-ddl.com

#### Avail WhatsApp Services Through Registered Mobile Number (RMN) No Power Supply (NPS) complaints can now be registered through the following mod Electricity Bill on Whatsapp Missed Call Service @ 96196 19124 through Registered Mobile No (RMN) NPSPH<space><RMN> or NPSPH XXXXXXXXXX For Whatsapp Opt in give missed call at 7303482071 from RMN WhatsApp @ 7303482071 NPSCA<space><CA no> or NPSCA XXXXXXXXXXXXXX Duplicate Bill on WhatsApp @ 7303482071 BILL<space><CA No.>











GET SMART POWER TIPS BY ROSHNI VISIT TATA POWER-DDL'S WEBSITE AND CLICK ON 'MEET ROSHNI' TAB



Scan to download TPDDL Connect Mobile App and avail our digital services non stop



Please Install Earth Leakage Protective device (ELCB) for All Connection for Safety of People and Appliances. It is mandated by CEA and DERC Guidelines.