



ST830514
T. No. 3002210005
Billing mode 30 days
Distribution date 07/12/2023



Torrent Power
now on WhatsApp

- Bill copy
- Submit meter reading
- Submit safety concerns
- Bill payment & offer
- Complaint registration
- Manage multiple services



YOUR DETAILS

MR. RAMESHBHAI VIRJIBHAI GODHANI
SY NO. 4371 TO 4376 GR FLOOR.
PAJAVA FARIYU,
GOTALAWADI, KATARGAM,
SURAT.

Registered Mobile No : *****2205
Registered E-Mail ID :
mu*****08@yahoo.com

CATEGORY
Commercial

SUPPLY TYPE
Three Phase

SANCTIONED LOAD
91.30 kW

CONNECTED LOAD
113.00 BHP

BILLING MONTH
November 2023

READING DATE
05/12/2023

BILL DATE
06/12/2023

CONTRACT DEMAND
6.00 kVA

LTMD

CUSTOMER ID
500574071

SUB STATION
GODHANI GEMS NO.2(V D ROAD)-SS

BILLING DEMAND
6.00 kVA

e-Bill

YOUR BILL CREDIT AMOUNT

₹1,562.00

Thank you for your previous payment of ₹1,471.00 on 17/10/2023.
Payment Through Bill Desk - Online

DUE BY
18/12/2023

**SECURITY
DEPOSIT HELD**
₹1,83,000.00

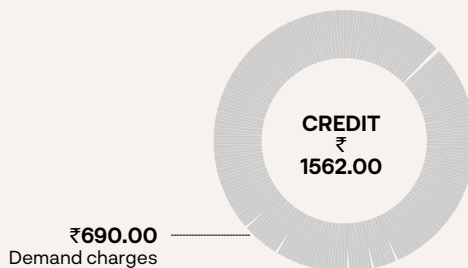
**ADDITIONAL SECURITY
DEPOSIT REQUIRED**
₹0.00

METER DETAILS

Meter No.: 19390076

	kWH	KVARH	MDkVA
Present Reading	27919	0	0.00
Previous Reading -	27919	0	0.00
Multiplier *	2	2	2
Consumption	0	0	0.00

MAJOR BILL COMPONENTS



You consumed **0 units** this billing cycle.

RCCB / ELCB's BIG BENEFIT

A promise of your family's protection

Be safe and install
an earth leakage breaker

A small device that keeps you protected from electrical shocks



Protect your family
from electrical leakage
due to damaged wiring
/ equipment



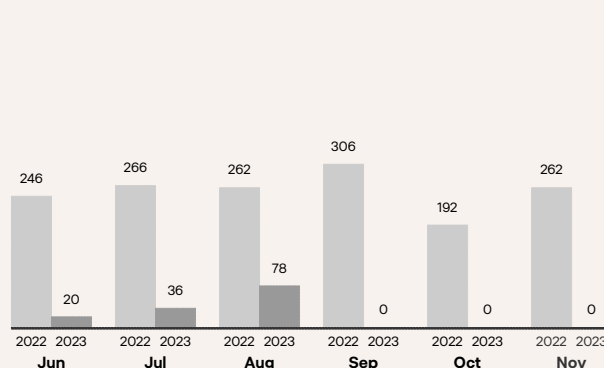
As per safety regulation 2023 issued by
Hon'ble Central Electricity Authority,
it is required to install RCCB / ELCB in
your electrical installation.



Easy to install without
major changes in your
home wiring



CONSUMPTION TREND (IN UNITS)



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



UPI BHARAT BILLPAY paytm G Pay

PhonePe amazon pay freecharge

MobiKwik and many more!

Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised
Torrent Power Collection Centres near you.

Payment Options:

Plug point

Torrent Power Limited,

Torrent House, Station Road, Surat-395003



BILL DETAILS

₹

Energy Charges	0.00
FPPPA Charges @352 Paise/Unit	0.00
Reactive Charges	0.00
Demand Charges	690.00
Excess Demand Charges	0.00
Total Charges without Govt. Duty	690.00
Govt Duty @ 20%	0.00
Bill Amount with Govt Duty	690.00
Previous Dues	Credit: -1471.00
Other Debit	Credit: -781.51
Delay Payment Charges	0.00
Amount Due	Credit: -1562.51

IMPORTANT BILLING MESSAGE

- (1)** S.D. Interest -781.51
 (2) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

Call our 24x7 helpline:
19128 (toll free) | 0261-2551912 | 9099991912
 WhatsApp **8141970070**



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point,
 Torrent House, Station Road,
 Surat - 395003

You can also reach out to us by

✉ : connect.srt@torrentpower.com

🌐 : connect.torrentpower.com

📱 : **Torrent Power Mobile App**

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,
 Consumer Grievance Redressal Forum (CGRF)
 Torrent Power Limited, 3rd Floor, Torrent House,
 Station Road, Surat - 395003.
 Phone : 0261-2400240 | Extn : 3290
 E-mail : consumerforumtps@torrentpower.com
 Timings : 10:00 AM to 5:00 PM on all working days

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman,
 Barrack No. 3, Polytechnic, Ambawadi,
 Ahmedabad - 380015.
 Email : ombudsman@gercin.org

* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED
 REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,
 AHMEDABAD-380015.
- CIN: L31200GJ2004PLC04068

વિજળિલની ચુકવણી માટે
 ઘરની બહાર બિલકુલ ન નિકળીએ...
 કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

ઝડપી, સરળ
 અને સલામત
 બિલ ચુકવણી
 કોઇપણ
 ડિજિટલ
 માધ્યમ
 દ્વારા

8141970070

અમારી મોબાઇલ એપ
 'TORRENT POWER CONNECT'

STAY HOME
 STAY SAFE

POWER OUTAGE?

FOR FASTER
 POWER RESTORATION,
 FOLLOW THESE STEPS.

Step 1:
 Check Power status
 of the surrounding
 premises.

If the surrounding power
 is **OFF**, register your
 complaint.

If only your power is **OFF**,
 go to the next step.

Step 2:
 Go to the Meter box,
 check MCB status.



If MCB is **OFF**,
 turn it **ON**.

Step 3:
 Check
 Meter display/LED light



LED light **ON** ✓
 Meter display **ON** ✓

In case your Meter display is **ON** ✓



Contact your
 electrician



Check your
 installation

In case your meter display is **OFF** ✗,
 register your complaint via

📞 **8141970070**
 📱 મોબાઇલ એપ

ટેલ્ફોન
 19128 (toll free)
 0261-2551912
 9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD
 GROUP NO.: ST830514

CUSTOMER ID: 500574071

DUE DATE: 18/12/2023

BILL AMOUNT: 1562CR

Chq/DD should be in favour of Torrent Power Limited