



ST830514  
T. No. 3002210010  
Billing mode 30 days  
Distribution date 07/12/2023



Torrent Power  
now on WhatsApp

- Bill copy
- Bill payment & offer
- Submit meter reading
- Complaint registration
- Submit safety concerns
- Manage multiple services



## YOUR DETAILS

MR. RAMESHBHAI VIRJIBHAI GODHANI  
SY NO. 4371 TO 4376. 4TH FLOOR.  
PAJAVA FARIYU, GHODHANI GEMS,  
GOTALAWADI, KATARGAM,, SURAT-395  
004.

Registered Mobile No : \*\*\*\*\*2205  
Registered E-Mail ID :  
mu\*\*\*\*\*08@yahoo.com

### CATEGORY

Industrial

### SUPPLY TYPE

Three Phase

### SANCTIONED LOAD

91.30 kW

### CONNECTED LOAD

90.00 BHP

### BILLING MONTH

November 2023

### READING DATE

05/12/2023

### BILL DATE

06/12/2023

### CONTRACT DEMAND

99.00 kVA

LTMD

### CUSTOMER ID

500574075

### SUB STATION

GODHANI GEMS NO.2(V D ROAD)-SS

### BILLING DEMAND

84.50 kVA

e-Bill

## YOUR BILL

Thank you for your previous payment of ₹35,020.00 on 06/11/2023.  
Payment Through Bill Desk - Online

₹ 29,640.00

DUE BY  
18/12/2023

SECURITY  
DEPOSIT HELD  
₹1,83,000.00

ADDITIONAL SECURITY  
DEPOSIT REQUIRED  
₹0.00

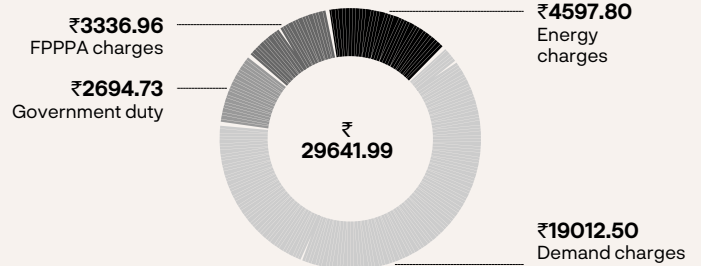
## METER DETAILS

Meter No.: 19390122

	KWH	KVARH	MDkVA
Present Reading	151154	10871	3.52
Previous Reading -	150680	10871	0.00
Multiplier *	2	2	2
Consumption	948	0	7.04

You consumed **948 units** this billing cycle.

## MAJOR BILL COMPONENTS



## RCCB / ELCB's BIG BENEFIT

A promise of your family's protection

Be safe and install  
an earth leakage breaker

A small device that keeps you protected from electrical shocks



Protect your family  
from electrical leakage  
due to damaged wiring  
/ equipment



As per safety regulation 2023 issued by  
Hon'ble Central Electricity Authority,  
it is required to install RCCB / ELCB in  
your electrical installation.



Easy to install without  
major changes in your  
home wiring



## PAYMENT OPTIONS

### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



and many more!

Pay online on: [connect.torrentpower.com](https://connect.torrentpower.com)

NET BANKING

DEBIT/CREDIT CARD

ALL MOBILE WALLETS

### 2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised  
Torrent Power Collection Centres near you.

Payment Options:

Plug point

Torrent Power Limited,

Torrent House, Station Road, Surat-395003



## BILL DETAILS

₹

Energy Charges	4597.80
FPPPA Charges @352 Paise/Unit	3336.96
Reactive Charges	0.00
Demand Charges	19012.50
Excess Demand Charges	0.00
Total Charges without Govt. Duty	26947.26
Govt Duty @ 10%	2694.73
Bill Amount with Govt Duty	29641.99
Previous Dues	7.01
Other Debit	0.00
Delay Payment Charges	0.00
Amount Due	<b>29649.00</b>

### IMPORTANT BILLING MESSAGE

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

વિજળિલની ચુકવણી માટે  
ઘરની બહાર ભિલકુલ ન નિકળીએ...  
કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

મરડપી, સરળ  
અને સલામત  
ભિલ ચુકવણી  
કોઇપણ  
ડિજિટલ  
માધ્યમ  
દ્વારા

8141970070

અમારી મોબાઇલ એપ  
'TORRENT POWER CONNECT'

STAY HOME  
STAY SAFE

Call our 24x7 helpline:  
**19128 (toll free) | 0261-2551912 | 9099991912**  
WhatsApp **8141970070**



### 1. COMPLAINT / QUERY

#### Torrent Power service centre:

Plug Point,  
Torrent House, Station Road,  
Surat - 395003

You can also reach out to us by

: connect.srt@torrentpower.com

: connect.torrentpower.com

:Torrent Power Mobile App

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,  
Consumer Grievance Redressal Forum (CGRF)  
Torrent Power Limited, 3rd Floor, Torrent House,  
Station Road, Surat - 395003.  
Phone : 0261-2400240 | Extn : 3290  
E-mail : consumerforumtps@torrentpower.com  
Timings : 10:00 AM to 5:00 PM on all working days

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman,  
Barrack No. 3, Polytechnic, Ambawadi,  
Ahmedabad - 380015.  
Email : ombudsman@gercin.org

\* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

### GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
AHMEDABAD-380015.
- CIN: L31200GJ2004PLC04068

## POWER OUTAGE?

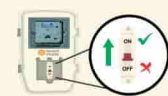
FOR FASTER  
POWER RESTORATION,  
FOLLOW THESE STEPS.

**Step 1:**  
Check Power status  
of the surrounding  
premises.

If the surrounding power  
is **OFF**, register your  
complaint.

If only your power is **OFF**,  
go to the next step.

**Step 2:**  
Go to the Meter box,  
check MCB status.



If MCB is **OFF**,  
turn it **ON**.

**Step 3:**  
Check  
Meter display/LED light



LED light **ON** ✓  
Meter display **ON** ✓

In case your Meter display is **ON** ✓



Contact your  
electrician



Check your  
installation

In case your meter display is **OFF** ✗,  
register your complaint via

**8141970070**  
 મોબાઇલ એપ

હેલ્પલાઇન  
19128 (toll free)  
0261-2551912  
9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD  
GROUP NO.: ST830514

CUSTOMER ID: 500574075

DUE DATE: 18/12/2023

BILL AMOUNT: 29640.00

Chq/DD should be in favour of Torrent Power Limited