

ST830514

 T. No.
 3002210009

 Billing mode
 30 days

 Distribution date
 07/12/2023





#### **YOUR DETAILS**

MR. RAMESHBHAI VIRJIBHAI GODHANI SY NO. 4371 TO 4376, THIRD FLOOR. PAJAVA FARIYU, GHODHANI GEMS GOTALAWADI, KATARGAM,, SURAT-395

004.

Registered Mobile No: \*\*\*\*\*2205

Registered E-Mail ID: mu\*\*\*\*\*\*\*\*08@yahoo.com

**CATEGORY** 

Industrial

**SUPPLY TYPE** 

Three Phase

**SANCTIONED LOAD** 

91.30 kW

**CONNECTED LOAD** 

90.00 BHP

**BILLING MONTH** 

November 2023

**READING DATE** 

05/12/2023

BILL DATE

06/12/2023

**CONTRACT DEMAND** 

99.00 kVA

LTMD

**CUSTOMER ID** 500574074

**SUB STATION** 

GODHANI GEMS NO.2(V D ROAD)-SS

**BILLING DEMAND** 

84.50 kVA

**YOUR BILL** 

Thank you for your previous payment of ₹19,010.00 on 06/11/2023. Payment Through Bill Desk - Online

₹19,020.00

**DUE BY** 18/12/2023

SECURITY DEPOSIT HELD ₹1.83.000.00 ADDITIONAL SECURITY DEPOSIT REQUIRED

₹0.00

**MAJOR BILL COMPONENTS** 

#### **METER DETAILS**

	Meter No.: 19390097				
		kWH	KVARH	MDkVA	
Present Reading		75428	41205	0.00	
Previous Reading	-	75428	41205	0.00	
Multiplier	*	2	2	2	
Consumption		0	0	0.00	

You consumed O units this billing cycle.

# ₹19012.50 Demand charges



## PAYMENT OPTIONS

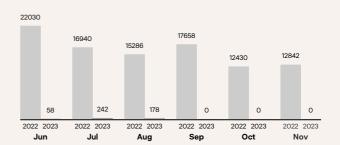
### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE





(NET BANKING) (DEBIT/CREDIT CARD) (ALL MOBILE WALLETS)

#### CONSUMPTION TREND (IN UNITS)



#### 2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised Torrent Power Collection Centres near you.

Payment Options: Plug point

Torrent Power Limited,

Torrent House, Station Road, Surat-395003



**Energy Charges** 0.00

FPPPA Charges @352 Paise/Unit 0.00Reactive Charges 0.00 **Demand Charges** 19012.50 **Excess Demand Charges** 0.00 Total Charges without Govt. Duty 19012.50 Govt Duty @10% 0.00 Bill Amount with Govt Duty 19012.50 **Previous Dues** 8.13 0.00 Other Debit

19020.63 Amount Due

#### IMPORTANT BILLING MESSAGE

**Delay Payment Charges** 

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill



Call our 24x7 helpline: 19128 (toll free) | 0261-2551912 | 9099991912 WhatsApp ( 8141970070

#### 1. COMPLAINT / QUERY

#### **Torrent Power service centre:**

Plug Point,

₹

0.00

Torrent House, Station Road,

Surat - 395003

You can also reach out to us by :connect.srt@torrentpower.com

: connect.torrentpower.com

Torrent Power Mobile App

#### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman

Consumer Grievance Redressal Forum (CGRF) Torrent Power Limited, 3rd Floor, Torrent House,

Station Road, Surat - 395003.

Phone: 0261-2400240 | Extn: 3290

E-mail:consumerforumtpsl@torrentpower.com Timings: 10:00 AM to 5:00 PM on all working days

#### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman.

Barrack No. 3, Polytechnic, Ambawadi,

Ahmedabad - 380015.

Email: ombudsman@gercin.org

\* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombusdsman

#### **GOVERNMENT DUTY**

Residential & Registered Education Institutions	15%	
Commercial	20%	
Industrial	10%	
Religious Place	15%	
Hostel	11.25%	

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI, AHMEDABAD-380015.
- CIN: L31200GJ2004PLC044068



POWER RESTORATION, **FOLLOW THESE STEPS** 

Step 1: **Check Power status** of the surrounding premises.

If the surrounding power is OFF, register your complaint.

If only your power is OFF, go to the next step.

Step 2: Go to the Meter box, check MCB status.



If MCB is OFF, turn it ON.

Step 3: Check Meter display/LED light



In case your Meter display is ON . Contact your electrician



In case your meter display is OFF X. register your complaint via



હેલ્પલાઈન 19128 (toll free) 0261-2551912 9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.

