



ST830514  
T. No. 3002210007  
Billing mode 30 days  
Distribution date 07/12/2023



Torrent Power  
now on WhatsApp

- Bill copy
- Bill payment & offer
- Submit meter reading
- Complaint registration
- Submit safety concerns
- Manage multiple services



## YOUR DETAILS

RAMESHBHAI VIRJIBHAI GODHANI.  
SY NO. 4371 TO 4376, SEC FLOOR.  
PAJAVA FARIYU, GHODHANI GEMS,  
GOTALAWADI, KATARGAM,, SURAT-395  
004.

Registered Mobile No : \*\*\*\*\*2205  
Registered E-Mail ID :  
mu\*\*\*\*\*08@yahoo.com

### CATEGORY

Industrial

### SUPPLY TYPE

Three Phase

### SANCTIONED LOAD

91.30 kW

### CONNECTED LOAD

113.00 BHP

### BILLING MONTH

November 2023

### READING DATE

05/12/2023

### BILL DATE

06/12/2023

### CONTRACT DEMAND

99.00 kVA

LTMD

### CUSTOMER ID

500574073

### SUB STATION

GODHANI GEMS NO.2(V D ROAD)-SS

### BILLING DEMAND

84.50 kVA

e-Bill

## YOUR BILL

Thank you for your previous payment of ₹19,010.00 on 06/11/2023.  
Payment Through Bill Desk - Online

₹19,010.00

DUE BY  
18/12/2023

SECURITY  
DEPOSIT HELD  
₹1,83,000.00

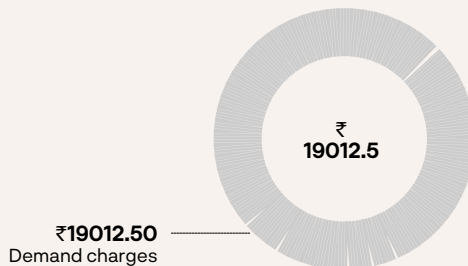
ADDITIONAL SECURITY  
DEPOSIT REQUIRED  
₹0.00

## METER DETAILS

Meter No.: 19390171

	kWH	KVARH	MDkVA
Present Reading	160198	34110	0.00
Previous Reading -	160198	34110	0.00
Multiplier *	2	2	2
Consumption	0	0	0.00

## MAJOR BILL COMPONENTS



You consumed **0 units** this billing cycle.

## RCCB / ELCB's BIG BENEFIT

A promise of your family's protection

Be safe and install  
an earth leakage breaker

A small device that keeps you protected from electrical shocks



Protect your family  
from electrical leakage  
due to damaged wiring  
/ equipment



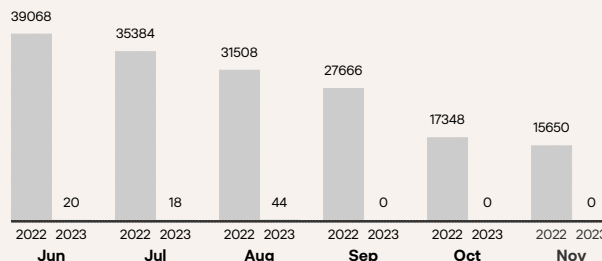
As per safety regulation 2023 issued by  
Hon'ble Central Electricity Authority,  
it is required to install RCCB / ELCB in  
your electrical installation.



Easy to install without  
major changes in your  
home wiring



## CONSUMPTION TREND (IN UNITS)



## PAYMENT OPTIONS

### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



UPI BHARAT BILLPAY paytm G Pay

PhonePe amazon pay freecharge

MobiKwik and many more!

Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

### 2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised  
Torrent Power Collection Centres near you.

Payment Options:

Plug point

Torrent Power Limited,

Torrent House, Station Road, Surat-395003



## BILL DETAILS

₹

Energy Charges	0.00
FPPPA Charges @352 Paise/Unit	0.00
Reactive Charges	0.00
Demand Charges	19012.50
Excess Demand Charges	0.00
Total Charges without Govt. Duty	19012.50
Govt Duty @ 10%	0.00
Bill Amount with Govt Duty	19012.50
Previous Dues	3.88
Other Debit	0.00
Delay Payment Charges	0.00
Amount Due	<b>19016.38</b>

### IMPORTANT BILLING MESSAGE

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

Call our 24x7 helpline:

**19128 (toll free) | 0261-2551912 | 9099991912**

WhatsApp **8141970070**



### 1. COMPLAINT / QUERY

**Torrent Power service centre:**

Plug Point,  
Torrent House, Station Road,  
Surat - 395003

You can also reach out to us by

✉ : connect.srt@torrentpower.com

www : connect.torrentpower.com

📱 : **Torrent Power Mobile App**

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,

Consumer Grievance Redressal Forum (CGRF)

Torrent Power Limited, 3rd Floor, Torrent House,  
Station Road, Surat - 395003.

Phone : 0261-2400240 | Extn : 3290

E-mail : consumerforumtpls@torrentpower.com

Timings : 10:00 AM to 5:00 PM on all working days

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman,

Barrack No. 3, Polytechnic, Ambawadi,  
Ahmedabad - 380015.

Email : ombudsman@gercin.org

\* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

### GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
AHMEDABAD-380015.
- CIN: L31200GJ2004PLC04068

વિજળિલની ચુકવણી માટે  
ઘરની બહાર મિલકુલ ન નિકળીએ...  
કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

મરડપી, સરળ  
અને સલામત  
ઢિલ ચુકવણી  
કોઢપણ  
ડીજિટલ  
માધ્યમ  
ઢારા

8141970070

અમારી મોબાઇલ એપ  
'TORRENT POWER CONNECT'

STAY HOME  
STAY SAFE

## POWER OUTAGE?

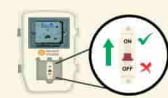
FOR FASTER  
POWER RESTORATION,  
FOLLOW THESE STEPS.

**Step 1:**  
Check Power status  
of the surrounding  
premises.

If the surrounding power  
is **OFF**, register your  
complaint.

If only your power is **OFF**,  
go to the next step.

**Step 2:**  
Go to the Meter box,  
check MCB status.



If MCB is **OFF**,  
turn it **ON**.

**Step 3:**  
Check  
Meter display/LED light



LED light **ON** ✓  
Meter display **ON** ✓

In case your Meter display is **ON** ✓



Contact your  
electrician



Check your  
installation

In case your meter display is **OFF** ✗,  
register your complaint via

📞 **8141970070**  
📱 મોબાઇલ એપ

હેલ્પલાઇન  
19128 (toll free)  
0261-2551912  
9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD  
GROUP NO.: ST830514

CUSTOMER ID: 500574073

DUE DATE: 18/12/2023

BILL AMOUNT: 19010.00

Chq/DD should be in favour of Torrent Power Limited