



ST830514
T. No. 3002208898
Billing mode 30 days
Distribution date 07/12/2023



Torrent Power
now on WhatsApp

- Bill copy
- Bill payment & offer
- Submit meter reading
- Complaint registration
- Submit safety concerns
- Manage multiple services



YOUR DETAILS

RAMESHBHAI VIRJIBHAI GODHANI.
T.P.S.-3 F.P.NO.-231/232/234/235
CITY SY. NO. 4371TO76,
BASEMENT+COMMON
PAJAVA FALIA`
GOTALAWADI, SURAT 395004

Registered Mobile No : *****2651
Registered E-Mail ID :
mu*****08@yahoo.com

CATEGORY
Commercial

SUPPLY TYPE
Three Phase

SANCTIONED LOAD
91.42 kW

CONNECTED LOAD
108.50 BHP

BILLING MONTH
November 2023

READING DATE
05/12/2023

BILL DATE
06/12/2023

CONTRACT DEMAND
10.00 kVA

LTMD

CUSTOMER ID
500101458

SUB STATION
GODHANI GEMS (KATARGAM)-SS

BILLING DEMAND
8.50 kVA

e-Bill

YOUR BILL

Thank you for your previous payment of ₹970.00 on 17/10/2023.
Payment Through Bill Desk - Online

₹760.00

DUE BY
18/12/2023

SECURITY DEPOSIT HELD
₹1,83,000.00

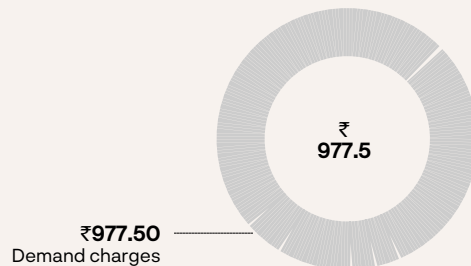
ADDITIONAL SECURITY DEPOSIT REQUIRED
₹0.00

METER DETAILS

Meter No.: 19390153			
	kWH	KVARH	MDkVA
Present Reading	40552	0	0.00
Previous Reading -	40552	0	0.00
Multiplier *	2	2	2
Consumption	0	0	0.00

You consumed **0 units** this billing cycle.

MAJOR BILL COMPONENTS



RCCB / ELCB's BIG BENEFIT

A promise of your family's protection

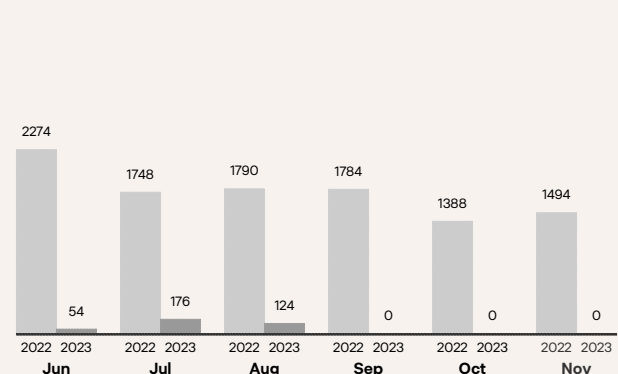
Be safe and install an earth leakage breaker
A small device that keeps you protected from electrical shocks

Protect your family from electrical leakage due to damaged wiring / equipment

As per safety regulation 2023 issued by Hon'ble Central Electricity Authority, it is required to install RCCB / ELCB in your electrical installation.

Easy to install without major changes in your home wiring

CONSUMPTION TREND (IN UNITS)



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



UPI BHARAT BILLPAY paytm G Pay

PhonePe amazon pay freecharge

MobiKwik and many more!

Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised Torrent Power Collection Centres near you.

Payment Options:
Plug point
Torrent Power Limited,
Torrent House, Station Road, Surat-395003



BILL DETAILS

₹

Energy Charges	0.00
FPPPA Charges @352 Paise/Unit	0.00
Reactive Charges	0.00
Demand Charges	977.50
Excess Demand Charges	0.00
Total Charges without Govt. Duty	977.50
Govt Duty @ 20%	0.00
Bill Amount with Govt Duty	977.50
Previous Dues	Credit: -213.25
Other Debit	0.00
Delay Payment Charges	0.00
Amount Due	764.25

IMPORTANT BILLING MESSAGE

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

વિજળિલની ચુકવણી માટે
ઘરની બહાર ભિલકુલ ન નિકળીએ...
કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

મરડપી, સરળ
અને સલામત
ભિલ ચુકવણી
કોઇપણ
ડિજિટલ
માધ્યમ
દ્વારા

8141970070

અમારી મોબાઇલ એપ
'TORRENT POWER CONNECT'

STAY HOME
STAY SAFE

Call our 24x7 helpline:

19128 (toll free) | 0261-2551912 | 9099991912

WhatsApp 8141970070



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point,
Torrent House, Station Road,
Surat - 395003

You can also reach out to us by

✉ : connect.srt@torrentpower.com

www : connect.torrentpower.com

📱 :Torrent Power Mobile App

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,

Consumer Grievance Redressal Forum (CGRF)

Torrent Power Limited, 3rd Floor, Torrent House,
Station Road, Surat - 395003.

Phone : 0261-2400240 | Extn : 3290

E-mail : consumerforumtps@torrentpower.com

Timings : 10:00 AM to 5:00 PM on all working days

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman,

Barrack No. 3, Polytechnic, Ambawadi,
Ahmedabad - 380015.

Email : ombudsman@gercin.org

* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,
AHMEDABAD-380015.
- CIN: L31200GJ2004PLC0404068

POWER OUTAGE?

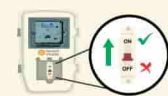
FOR FASTER
POWER RESTORATION,
FOLLOW THESE STEPS.

Step 1:
Check Power status
of the surrounding
premises.

If the surrounding power
is OFF, register your
complaint.

If only your power is OFF,
go to the next step.

Step 2:
Go to the Meter box,
check MCB status.



If MCB is OFF,
turn it ON.

Step 3:
Check
Meter display/LED light



LED light ON ✓
Meter display ON ✓

In case your Meter display is ON ✓



Contact your
electrician



Check your
installation

In case your meter display is OFF ✗,
register your complaint via

8141970070
મોબાઇલ એપ

હેલ્પલાઇન
19128 (toll free)
0261-2551912
9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD
GROUP NO.: ST830514

CUSTOMER ID: 500101458

DUE DATE: 18/12/2023

BILL AMOUNT: 760.00

Chq/DD should be in favour of Torrent Power Limited