



ST830523
T. No. 3002208960
Billing mode 30 days
Distribution date 07/12/2023



Torrent Power
now on WhatsApp

- Bill copy
- Submit meter reading
- Submit safety concerns
- Bill payment & offer
- Complaint registration
- Manage multiple services



YOUR DETAILS

RAMESHBHAI VIRJIBHAI GODHANI.

H NO 409/142-B-1, 1ST FLR
NEAR ASHAPURI SUB-STATION
GOTALAWADI KATARGAM ROAD,
SURAT MOB-9824145007

Registered Mobile No : *****2205

Registered E-Mail ID :

mu*****08@yahoo.com

CATEGORY

Industrial

SUPPLY TYPE

Three Phase

SANCTIONED LOAD

103.25 kW

CONNECTED LOAD

125.00 BHP

BILLING MONTH

November 2023

READING DATE

05/12/2023

BILL DATE

06/12/2023

CONTRACT DEMAND

99.00 kVA

LTMD

CUSTOMER ID

500114093

SUB STATION

PRAMUKH DARSHAN(VASTADEVDI)-SS

BILLING DEMAND

84.50 kVA

e-Bill

YOUR BILL

Thank you for your previous payment of ₹22,840.00 on 09/11/2023.
Payment At Collection Center

₹23,500.00

DUE BY
18/12/2023

SECURITY
DEPOSIT HELD
₹3,75,703.00

ADDITIONAL SECURITY
DEPOSIT REQUIRED
₹0.00

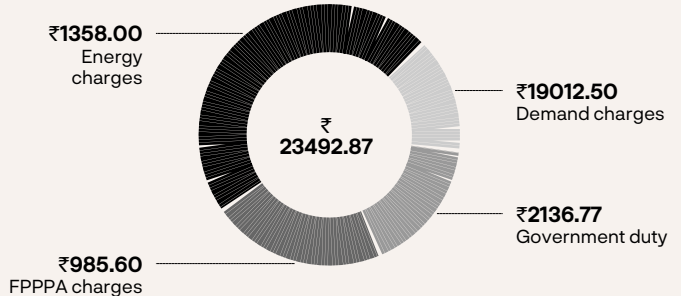
METER DETAILS

Meter No.: 14390034

	KWH	KVARH	MDkVA
Present Reading	260497	171450	3.74
Previous Reading	260357	171392	0.00
Multiplier *	2	2	2
Consumption	280	116	7.48

You consumed **280 units** this billing cycle.

MAJOR BILL COMPONENTS



RCCB / ELCB's BIG BENEFIT

A promise of your family's protection

Be safe and install
an earth leakage breaker

A small device that keeps you protected from electrical shocks



Protect your family
from electrical leakage
due to damaged wiring
/ equipment



As per safety regulation 2023 issued by
Hon'ble Central Electricity Authority,
it is required to install RCCB / ELCB in
your electrical installation.



Easy to install without
major changes in your
home wiring



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



PhonePe



amazon pay



freecharge



MobiKwik

and many more!

Pay online on: connect.torrentpower.com

NET BANKING

DEBIT/CREDIT CARD

ALL MOBILE WALLETS

2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised
Torrent Power Collection Centres near you.

Payment Options:

Plug point

Torrent Power Limited,

Torrent House, Station Road, Surat-395003



BILL DETAILS

₹

Energy Charges	1358.00
FPPPA Charges @352 Paise/Unit	985.60
Reactive Charges	11.60
Demand Charges	19012.50
Excess Demand Charges	0.00
Total Charges without Govt. Duty	21367.70
Govt Duty @ 10%	2136.77
Bill Amount with Govt Duty	23504.47
Previous Dues	0.89
Other Debit	0.00
Delay Payment Charges	0.00
Amount Due	23505.36

IMPORTANT BILLING MESSAGE

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

Call our 24x7 helpline:

19128 (toll free) | 0261-2551912 | 9099991912

WhatsApp **8141970070**



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point,
Torrent House, Station Road,
Surat - 395003

You can also reach out to us by

: connect.srt@torrentpower.com

: connect.torrentpower.com

: **Torrent Power Mobile App**

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,

Consumer Grievance Redressal Forum (CGRF)
Torrent Power Limited, 3rd Floor, Torrent House,
Station Road, Surat - 395003.

Phone : 0261-2400240 | Extn : 3290

E-mail : consumerforumtps@torrentpower.com

Timings : 10:00 AM to 5:00 PM on all working days

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman,

Barrack No. 3, Polytechnic, Ambawadi,
Ahmedabad - 380015.

Email : ombudsman@gercin.org

* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,
AHMEDABAD-380015.
- CIN: L31200GJ2004PLC04068

વિજળિલની ચુકવણી માટે
ઘરની બહાર મિલકુલ ન નિકળીએ...
કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

મરફી, સરળ
અને સલામત
ઢિલ ચુકવણી
કોઘપણ
ડીજિટલ
માધ્યમ
ઢારા

8141970070

અમારી મોબાઇલ એપ
'TORRENT POWER CONNECT'

STAY HOME
STAY SAFE

POWER OUTAGE?

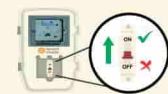
FOR FASTER
POWER RESTORATION,
FOLLOW THESE STEPS.

Step 1:
Check Power status
of the surrounding
premises.

If the surrounding power
is **OFF**, register your
complaint.

If only your power is **OFF**,
go to the next step.

Step 2:
Go to the Meter box,
check MCB status.



If MCB is **OFF**,
turn it **ON**.

Step 3:
Check
Meter display/LED light



LED light **ON** ✓
Meter display **ON** ✓

In case your Meter display is **ON** ✓



Contact your
electrician



Check your
installation

In case your meter display is **OFF** ✗,
register your complaint via

8141970070
 મોબાઇલ એપ

હેલ્પલાઇન
19128 (toll free)
0261-2551912
9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD
GROUP NO.: ST830523

CUSTOMER ID: 500114093

DUE DATE: 18/12/2023

BILL AMOUNT: 23500.00

Chq/DD should be in favour of Torrent Power Limited