



ST830523  
T. No. 3002208857  
Billing mode 30 days  
Distribution date 07/12/2023



Torrent Power  
now on WhatsApp

- Bill copy
- Bill payment & offer
- Submit meter reading
- Complaint registration
- Submit safety concerns
- Manage multiple services



## YOUR DETAILS

VINODBHAI VIRJIBHAI GODHANI.  
BLOCK/1.  
GODHANI GEMS,  
GOTALAWADI KATARGAM ROAD,  
SY NO 409/142., SURAT-395 004.

Registered Mobile No : \*\*\*\*\*2205  
Registered E-Mail ID :  
mu\*\*\*\*\*08@yahoo.com

**CATEGORY**  
Industrial

**SUPPLY TYPE**  
Three Phase

**SANCTIONED LOAD**  
103.25 kW

**CONNECTED LOAD**  
125.00 BHP

**BILLING MONTH**  
November 2023

**READING DATE**  
05/12/2023

**BILL DATE**  
06/12/2023

**CONTRACT DEMAND**  
99.00 kVA

**LTMD**

**CUSTOMER ID**  
500096008

**SUB STATION**  
PRAMUKH DARSHAN(VASTADEVDI)-SS

**BILLING DEMAND**  
84.50 kVA

e-Bill

## YOUR BILL

Thank you for your previous payment of ₹19,010.00 on 09/11/2023.  
Payment At Collection Center

₹19,010.00

**DUE BY**  
18/12/2023

**SECURITY  
DEPOSIT HELD**  
₹4,18,082.00

**ADDITIONAL SECURITY  
DEPOSIT REQUIRED**  
₹0.00

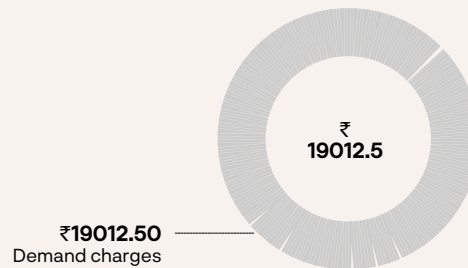
## METER DETAILS

**Meter No.: BDB00041**

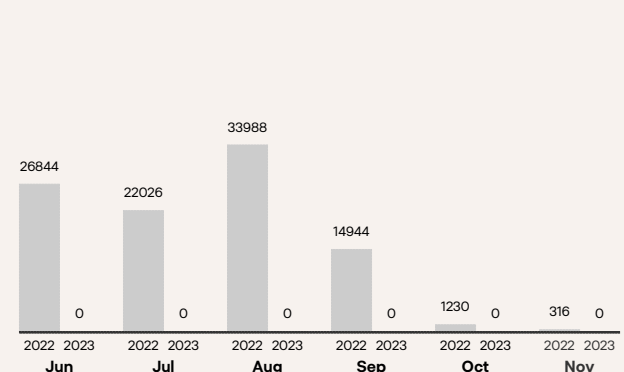
	kWH	KVARH	MDkVA
Present Reading	15	0	0.00
Previous Reading -	15	0	0.00
Multiplier *	2	2	2
Consumption	0	0	0.00

You consumed **0 units** this billing cycle.

## MAJOR BILL COMPONENTS



## CONSUMPTION TREND (IN UNITS)



## PAYMENT OPTIONS

### 1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



**UPI** **BHARAT BILLPAY** **paytm** **G Pay**

**PhonePe** **amazon pay** **freecharge**

**MobiKwik** and many more!

Pay online on: [connect.torrentpower.com](https://connect.torrentpower.com)

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

### 2. PAY BY CASH/CHEQUE

You can pay by Cash/Cheque at any of the following authorised Torrent Power Collection Centres near you.

Payment Options:  
Plug point  
Torrent Power Limited,  
Torrent House, Station Road, Surat-395003



## BILL DETAILS

₹

Energy Charges	0.00
FPPPA Charges @352 Paise/Unit	0.00
Reactive Charges	0.00
Demand Charges	19012.50
Excess Demand Charges	0.00
Total Charges without Govt. Duty	19012.50
Govt Duty @ 10%	0.00
Bill Amount with Govt Duty	19012.50
Previous Dues	7.49
Other Debit	0.00
Delay Payment Charges	0.00
Amount Due	<b>19019.99</b>

### IMPORTANT BILLING MESSAGE

(1) Bill amount is rounded down for convenience; adjusted amount will be carried forward in next bill

વિજળિલની ચુકવણી માટે  
ઘરની બહાર ભિલકુલ ન નિકળીએ...  
કારણકે વિજળિલની ચુકવણી છે તમારા હાથમાં...

મરફી, સરળ  
અને સલામત  
ભિલ ચુકવણી  
કોઇપણ  
ડિજિટલ  
માધ્યમ  
દ્વારા

8141970070

અમારી મોબાઇલ એપ  
'TORRENT POWER CONNECT'

STAY HOME  
STAY SAFE

Call our 24x7 helpline:

19128 (toll free) | 0261-2551912 | 9099991912

WhatsApp 8141970070



### 1. COMPLAINT / QUERY

#### Torrent Power service centre:

Plug Point,  
Torrent House, Station Road,  
Surat - 395003

You can also reach out to us by

✉ : connect.srt@torrentpower.com

www : connect.torrentpower.com

📱 :Torrent Power Mobile App

### 2. CONSUMER GRIEVANCE REDRESSAL FORUM\*

The Chairman,

Consumer Grievance Redressal Forum (CGRF)

Torrent Power Limited, 3rd Floor, Torrent House,  
Station Road, Surat - 395003.

Phone : 0261-2400240 | Extn : 3290

E-mail : consumerforumtpr@torrentpower.com

Timings : 10:00 AM to 5:00 PM on all working days

### 3. ELECTRICITY OMBUDSMAN\*

Electricity Ombudsman,

Barrack No. 3, Polytechnic, Ambawadi,  
Ahmedabad - 380015.

Email : ombudsman@gercin.org

\* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act 2003 are not within purview of CGRF & Ombudsman

### GOVERNMENT DUTY

Residential & Registered Education Institutions	15%
Commercial	20%
Industrial	10%
Religious Place	15%
Hostel	11.25%

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED  
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,  
AHMEDABAD-380015.
- CIN: L31200GJ2004PLC0404068

## POWER OUTAGE?

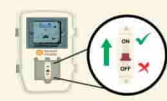
FOR FASTER  
POWER RESTORATION,  
FOLLOW THESE STEPS.

**Step 1:**  
Check Power status  
of the surrounding  
premises.

If the surrounding power  
is **OFF**, register your  
complaint.

If only your power is **OFF**,  
go to the next step.

**Step 2:**  
Go to the Meter box,  
check MCB status.



If MCB is **OFF**,  
turn it **ON**.

**Step 3:**  
Check  
Meter display/LED light



LED light **ON** ✓  
Meter display **ON** ✓

In case your Meter display is **ON** ✓



Contact your  
electrician



Check your  
installation

In case your meter display is **OFF** ✗,  
register your complaint via

8141970070  
મોબાઇલ એપ

હેલ્પલાઇન  
19128 (toll free)  
0261-2551912  
9099991912

PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



LTMD  
GROUP NO.: ST830523

CUSTOMER ID: 500096008

DUE DATE: 18/12/2023

BILL AMOUNT: 19010.00

Chq/DD should be in favour of Torrent Power Limited